

# SERVICE APPLICATION FORM



GARLINGTON  
HOME OWNERS ASSOCIATION



Call Centre: 0861 122 832 | Email: helpdesk@myownisp.co.za | www.myownisp.co.za

## Type of Application (Please mark with a 'x')

Individual

Business

## Business Details (Complete only for business applications)

Company Name

Company Registration Number

VAT Number

## Subscriber Details

Name & Surname

Mobile Number

ID Number

Landline Number

Alternative Contact Number

Your Email Address

Your email address will be used for communication purposes. Your email address can also be used to log into the eStateportal where you can access your account details, monitor usage and view invoices.

Estate Name

Unit/Stand Number

Street Name

City

Owned or Leased

Occupation Date

Domicile Address (Please complete the mandatory domicile address below)

Please ensure that the following supporting documentation is attached to your application

### Application for Individuals

- Certified Copy of SA ID/Passport
- Signed Terms and Conditions
- Proof of Physical Address

### Application for Businesses

- Certified Copy of SA ID/Passport of all directors
- Certified Copy of Business Registration Documents
- Proof of Company's Physical Address
- Signed Terms and Conditions

Initial Here

### Uncapped Package Options - Month to Month (Please mark with a 'x')

All uncapped packages are uncapped, unshaped and subject to an acceptable use policy that can be found in clause 16 of the terms and conditions.

Up to 3Mbps

Included in Levy

Up to 25Mbps

R 699

Up to 5Mbps

R 339

Up to 50Mbps

R 799

Up to 10Mbps

R 490

Up to 100Mbps

R 999

Please note that all lines are symmetrical. This means that download and upload speeds should be equal.

### Telephony Service Options (Please mark with a 'x')

Line rental only, excludes all outgoing calls.

MyOwn ISP Telephone Services (Line 1)

R 49 per month

MyOwn ISP Telephone Services (Line 2)

R 99 per month

### New Installation & Re-Connection Fees

R 3 800

- Includes Terminated CPE Device (Router)
- Includes Installation of CPE Device
- Fibre Installation by FSN

Please contact FibreSuburb Networks should fibre install be required.

R 350

- Remote Activation
- Router already in unit
- Services to be activated from head office.

R 550

- On-Site Activation
- Router Already in Unit
- Includes 1hr Call Out For FSN Technician

### Payment Options (Please mark with a 'x')

\*Debit Order

\*Please complete the Sage Pay debit order mandate form

### Declaration

I/We \_\_\_\_\_ (print name) the undersigned, confirm the accuracy of the information contained in this application and warrant that I/We am/are duly authorised to sign this application. I/We acknowledge that I/we have read, understood and agree to be bound by the standard MyOwn ISP Terms & Conditions upon signature hereof.

I have read and accept the MyOwn ISP Terms and Conditions

Date & Place

Signature

Please return this application and all supporting documents to [signup@myownisp.co.za](mailto:signup@myownisp.co.za)

Support Hours: Weekdays 8am - 10pm | Weekends and Public Holidays 8am - 5pm